

# SOFT SKILLS PROGRAM LIST

## Personal Development and Self Mastery

- EQ at work
- Life Dynamics
- NLP at Work
- Think BIG

## Communication and Presentation

- Effective Communication and Influencing Skills
- Presenting with Infographics
- Speaking Up with Confidence
- Business Communication and Writing Skills

## Management, Supervisory and Coaching

- Beat the Stress Out
- Coaching for Excellence
- Conflict Resolution
- Creativity Rocks
- Critical Thinking
- Dynamic Coaching
- Executive Coaching
- Generation Gap
- Goal Setting 101
- Strategic Planning
- Super Bosses
- Talent Management
- Tick Tock to Effectiveness
- Virtual Team 101
- Who took My Cheese
- Zen Managers

## Profiling Tools

- The Art of Relating with DISC
- The Fundamental of Human with iWAM
- Motivational Maps

## Speaking Engagement

- Motivational Talks (From 30 minutes to 2 hours)

## Branding, Marketing, Social Media and Entrepreneurship

- Brand Excellence
- Lead Your Business
- On Line Branding

## Leadership

- Leadership, Empowerment, Attitude, Performance (LEAP)
- Lead the Beat
- Movers and Shakers (7 Habits Leadership)
- Shifters
- Tribal Leadership

## Sales and Negotiation

- Getting to Yes
- High Impact Sales Presentation
- Key Account Management
- Money in the Bank
- Outbound Champs
- Sales Warrior
- Sales with NLP
- World Class Selling

## Customer Service

- Awesome Customer Experience (ACE)
- Coaching for ACE
- From Pain to Awesome
- Inbound Champ
- OMG Brand Service Experience
- Service Mindset

## LEGO PSI (Psychological System Integration)

- Team Productivity / Management Dynamics
- Conflict Management and Communication
- Successful Leadership
- Change Management
- Consultative Selling
- Problem Solving and Decision Making



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